

## Quiz -Telephone English Phrases

- 1 "Greentree Financial Services. How may I \_\_\_\_\_ your call?  
A. connect    B. direct    C. hold
- 2 "I'm calling \_\_\_\_\_ a problem with a product I bought yesterday."  
A. about    B. to    C. with
- 3 "I'm sorry, John's not in his office right now. Would you like to \_\_\_\_\_ a message?"  
A. give    B. have    C. leave
- 4 "May I speak with Mrs. Black?" "Yes, of course. Please \_\_\_\_\_."  
A. hang    B. hold    C. pause
- 5 "I'm sorry, the director has \_\_\_\_\_ for the day. You can call back in the morning."  
A. left    B. out    C. went
- 6 "\_\_\_\_\_, I should get going. Talk to you later."  
A. Although    B. Anyway    C. However
- 7 "I'm calling \_\_\_\_\_ find out more about your English courses."  
A. about    B. for    C. to
- 8 "I'll get in \_\_\_\_\_ later this week."  
A. back    B. care    C. touch
- 9 "How's it going?" \_\_\_\_\_  
A. Great!    B. Take care!    C. Nothing much
- 10 "Hey Bob, is Karen \_\_\_\_\_?"  
A. here    B. present    C. there
- 11 "Actually, she's still at \_\_\_\_\_. You can call her at the office."  
A. job    B. occupation    C. work
- 12 "We have a bad connection. You're \_\_\_\_\_ up."  
A. breaking    B. catching    C. speaking
- 13 "\_\_\_\_\_ did you say?"  
A. How    B. What    C. Which
- 14 "Could you speak a little \_\_\_\_\_?"  
A. louder    B. noisier    C. stronger
- 15 "Can I talk to Henry?" "Sure - just a \_\_\_\_\_."  
A. bit    B. min    C. sec



**Answer Key:** (Yanıt anahtarı)

1. direct
2. about
3. leave
4. hold
5. left
6. However
7. to
8. touch
9. Great!
10. there
11. work
12. breaking
13. What
14. louder
15. sec

Today